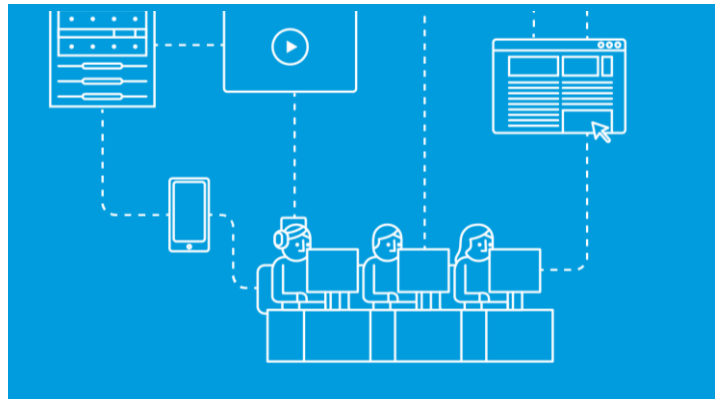


# MICROSOFT DYNAMICS 365 MANAGED APPLICATION SERVICES



## SUPPORT, MANAGEMENT AND CUSTOMISATION OF YOUR DYNAMICS 365 SOLUTION

Our dedicated Managed Application Services team are on-hand to provide expert advice and support to keep your systems running smoothly and to maximise the full potential of your Dynamics investment.

### Our list of services:



#### SUPPORT SERVICES

- Onboarding assessments
- Service Desk
- Break fix support
- Remote consulting
- How to system/ application questions
- Third party support and management
- Microsoft Escalations
- Dashboards/custom workspaces
- Security setup and configuration
- Customer Success Management



#### TECHNICAL SERVICES

- Azure D365 Architecture
- Power BI setup and configuration
- Environment deployment
- Environment refreshes
- Environment strategy & sizing recommendations
- Coordination of production deployment with Microsoft
- Initial Deployment
- RVM deployment



#### MANAGED SERVICE TEAM

- Life cycle services (LCS) setup, training
- Accelerator deployment /upgrade
- D365 continuous updates – One Version
- Regression suite automation testing
- Azure DevOps setup, configuration, training
- Promotions – code and data
- Custom Development
- Code review client code
- Azure & D365 security
- Dynamics health checks
- Microsoft licensing reviews and management



#### TECHNICAL CONSULTING

- Data Migration advising and development
- Performance reviews
- Performance testing
- Embedded Power BI
- IOT Devices
- Integration advising and development (i.e. Logicapps, Flow, Data Entities )
- Power Platform
- PowerApps training and development
- D365 F&O/CE Mobile Apps
- AI and Bot Development
- Training

# Contact us

For more information about our Microsoft services please contact:

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